

ShareFile

Securely share content and collaborate with clients and internal teams from any device or location.

Your employees need simple, secure solutions to collaborate with clients and each other. With ShareFile, use any device to securely access files, share data, and create time-saving workflows. Simple, quick set-up – no IT required.

Store, send, share, get feedback and approvals, and even request e-signatures on any file - all in one solution.

- Centralize content access to speed collaboration and simplify feedback and approvals.
- Improve client collaboration with secure, simple file sharing capabilities
- Digitize paper-based and manual processes with an integrated, electronic signature and accelerated agreement workflows.

Advanced security features let you control how sensitive data is stored, accessed, and shared, with remote wipe, device lock, passcode protection, and more. Explore [ShareFile Virtual Data Room](#) built specifically for complex document security needs such as merger and acquisition, valuations, or audit preparation.

The feature matrix below shows which features are available in each subscription plan: Standard, Advanced, and Premium.

ShareFile Plan Tier:	Standard	Advanced	Premium
Secure Collaboration			
Active Directory and single sign-on (SSO)	●	●	●
Two-step authentication	●	●	●
Encrypted email		●	●
Hard quotas: Enforce storage quotas		●	●
Secure mobile data wipe		●	●
Device security		●	●
Archiving		●	●
Watermarking (Information Rights Management)		●	●
View-only sharing and access		●	●
Key management services (KMS) ¹		●	●
CASB integration for data loss prevention (DLP) ²		●	●
Client Collaboration			
Store, backup, and share files securely online	●	●	●
Edit documents on mobile device	●	●	●
Enable unlimited client users. Add users and unlimited clients to shared files, folders, and workspaces.	●	●	●
Feedback and approval workflows		●	●
Co-editing documents with Office 365 (requires Office 365 license)		●	●
Full text search		●	●
Request list of files provided by client			●
Optimize client onboarding with accelerated client onboarding agreement workflows			●
File Management			
File versioning	●	●	●
File check-in and check-out	●	●	●
File drop		●	●
Folder Q&A		●	●
Folder creation templates		●	●
Integrated Electronic Signature			
Send unlimited documents for e-signature			●

ShareFile Plan Tier:		Standard	Advanced	Premium
Unified digital workspace				
Remote access to securely stored files from any device via ShareFile web interface or Citrix Files desktop application for Windows and Mac		•	•	•
Personal cloud connectors: SharePoint Online, OneDrive, OneDrive for Business, DropBox, Box, Google Drive		•	•	•
Network share connectors and SharePoint On-premises			•	•
Edit documents on mobile device		•	•	•
Unlimited client users. Add users and unlimited clients to shared files, folders, and workspaces.		•	•	•
Compliance				
FINRA / Financial ³			•	•
HIPAA compliance configuration ³				•
Integrations				
Developer API		•	•	•
Co-editing documents with Office 365 (requires Office 365 license)			•	•
Citrix Files plugin for Microsoft Outlook, Google Gmail			•	•
Admin Controls				
Simple, detailed user provisioning and permissions. Features available with all plans.	Choice of Citrix managed storage or customer managed storage, and Cloud Connectors to 3rd party cloud repositories. ⁴			
	Max file size upload/download 100 GB			
	Activity logs and reports			
	User management tool			
	Policy-based administration			
	Folder invitations			
	Custom branding			
	Offline Sync			

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1. Feature not enabled in 0 GB packages with on-premises-only storage.
2. Citrix integrates with popular DLP systems that support the ICAP protocol (Symantec Data Loss Prevention, McAfee Total Protection for DLP, and Forcepoint DLP) for customer-managed storage zone deployments to restrict document sharing based on the file's DLP classification. In addition, Citrix supports popular CASB integrations to address cloud service risks.
3. HIPAA Compliance is only available in ShareFile Premium. Certain features may be unavailable or limited for customers who need HIPAA compliance. Please speak to your salesperson about how to purchase the HIPAA-compliant ShareFile edition. HIPAA customers must have a signed BAA in place with Citrix. Archiving is available on a separate plan for those requiring legal or financial retainment of files.
4. Customers may choose to upgrade/downgrade their license types, but they may not mix storage entitlements. For example, a customer may buy Advanced and upgrade to Premium licenses for their organization or buy advanced licenses for a ShareFile account, buy Premium licenses for another ShareFile account